

**POSITION:** Community Health Worker (CHW)

## **POSITION SUMMARY**

Community Health Workers, who work within the community and in health care settings, empower patients and their caregivers to improve health outcomes by providing culturally sensitive education, peer-based support, and connections to primary care and community-based social supports.

## **Key Functions/Responsibilities**

- Reports to CBO contact and NYP Program Manager
- Manages designated caseload and meets all stated program goals (see appendix)
- Conducts home visits
- Offers practice based support and information sessions at assigned patient centered medical home, CBO or hospital
- Collaborates with healthcare team throughout the patient centered medical home and hospital
- Completes appropriate documentation of assessments and educational sessions at program intervals using determined collection method
- Maintains organized filing system, and submits all paperwork and documentation to program staff by designated deadline
- Facilitates/hosts 2 community-based workshops per year
- Conducts community-wide outreach and assists with event planning, including workshops and health fairs
- Attends all required staff meetings and trainings

## **MINIMUM QUALIFICATIONS AND EXPERIENCE**

- 2+ years CHW experience or comparable experience
- Experience facilitating workshops and providing one on one health support and information preferred
- Comfortable conducting home visits
- Strong interpersonal skills demonstrative of empathy and support
- Demonstrate ability to work collaboratively
- Demonstrate ability to work with families who face exceptional challenges
- Willingness to visit with families in hospital and in the community
- Basic Microsoft Office skills
- Bilingual (English/Spanish,Mandarin,Cantonese)

Center for Community Health Navigation at NewYork-Presbyterian Hospital

While all aspects of this job can not be described here; this job description does distinguish the essential characteristics of this position. In most cases, applicants exceeding minimum qualifications and/or experience will receive greater consideration for appointment.